

Ft. Meade Exchange Global Connection 2017

Echoing the words of our CEO Mr. Tom Shull: “there is no greater honor than serving those who serve”, the Ft. Meade Exchange team reflects a global community with one common goal: “Be the preferred retail and service provider for the Military family through extraordinary customer experiences.” Our military is composed of soldiers, airmen, sailors, and marines from all ethnic background, languages, and cultures. By understanding these differences, we are able to relate to and understand our customers’ needs.

Our associates are the front line of the Ft. Meade Exchange. Team cohesion is essential to our daily mission; but, in order to be cohesive we must also be inclusive. Utilizing everyone’s talents, ideas, and knowledge is fundamental to our success. By simply acknowledging hard work and contributions, we can inspire associates by emphasizing that their diversity is valuable to the team. We are a company where each member is valued for his or her contribution and performance.

We are committed to fostering a culture of diversity by employing associates of diverse backgrounds, languages, and abilities. In 2016, we hired 18 Veterans and 114 Military Spouses and retained 13 Military Spouses Non Local-Non Lateral Transfer from other locations. We currently have 10 associates with targeted disabilities who support our mission. Our Exchange demographics include associates from the Philippines, Korea, Germany, and Latin America.

There are several avenues and events that we partake to recruit talented individuals to be part of our team. Our goal is to attract and retain a quality workforce by providing job satisfaction, training, and opportunities for personal and professional growth at a fair level of compensation.

Job Fairs:

- 16 Mar 2016, Howard County Office of Workforce Development 2016 Youth Job and Resource Fair
- 04 May 2016, Military Spouse Job Fair at Fort Meade, Maryland
- 16 Jun 2016, Maryland Career Transition Services, sponsored by the U.S. Department of Labor Annual Career Fair in Pikesville, MD
- 23 September 2016. Employment Expo at the WAGE Connection in Aberdeen.

Hiring of Targeted disabilities sources:

- The Arc of Frederick County
- Best Buddies from Baltimore
- Woodstock Job Corps in Baltimore

Hiring Veterans sources:

- Veterans Employment Program- Rep from Washington DC
- Army Community Service (ACS) located at Ft. Meade
- AAWDC Workforce Development Corp in Annapolis, MD
- Army Community Service, Employment Readiness Program at Ft. Meade
- The Fleet & Family Support Center at Ft. Meade

Our Command relations include exhibit displays during Black History Month, Women’s History Month, Month of the Military Child, Asian Pacific American Heritage Month, and Native American Indian Heritage Month.

To enhance camaraderie and team cohesion, our associates make time to get together, get to know one another, and learn from one another. The Ft. Meade Team exemplifies the uniqueness of a global community. We are different but with one goal: To Serve the Best Customers in the World.

